

# GAO Fraudnet Complaints

1. *“Since April 2011, Jane Doe with John Doe started a vanpool with 3 people including themselves and since then has never had more than 3 who ride. There is a minimum of 6 to qualify for funding and it takes more to pay for the vanpool company required cost usually 9 people or more. She gets people to get vanpool vouchers for her so she can fund the monthly expense of the van. To date it is estimated she has abused the system of over \$12,000 for 14 months with a monthly amount of \$1,100 - \$1,500 of collecting van vouchers. “ “They make no attempt to get riders because they want to ride alone and rather have others help them collect vouchers from people who have no intention of riding the vanpool.”*

2. *“Jane Doe, on VPSI vanpool # XYZ has been receiving transportation subsidy benefits that belong to others for years. She brags that she has thousands of dollars credit balance on her van pool account. She also receives a GRTA subsidy for having a certain number of riders each day. Comparing that log to the employee attendance reports prove her logs cannot be true.”*

# Snapshot of what came into TRANServe from VPSI

Date: 06/06/2011

Time: 11:45:12

## Accounts Payable Outstanding Checks Report 01/01/2011 to 03/31/2011

Check#	Vendor	Date Paid	Amount	Vendor Batch No.	Invoice Description
252748	US TREASURY	01/06/2011	3,475.39	✓12419	20110106REF
252749	US TREASURY	01/06/2011	4,289.65	✓12419	20110106REF
252750	US TREASURY	01/06/2011	1,128.06	✓12419	20110106REF
252761	US TREASURY	01/06/2011	1,476.37	✓13915	20110106REF
252762	US TREASURY	01/06/2011	1,741.18	✓13916	20110106REF
252911	US TREASURY	01/14/2011	1,033.08	✓13641	20110114LJT
253355	US TREASURY	01/31/2011	334.95	✓13641	20110131REF
253356	US TREASURY	01/31/2011	174.18	✓13641	20110131REF
253357	US TREASURY	01/31/2011	1,660.64	✓13641	20110131REF
253358	US TREASURY	01/31/2011	891.77	✓13641	20110131REF
253359	US TREASURY	01/31/2011	780.10	✓13687	20110131REF
253362	US TREASURY	01/31/2011	1,782.72	13916	20110127REF
		01/31/2011	271.50	13991	20110127REF
253379		01/31/2011	2,929.16	13998	20110131REF <i>20110128 Ref</i>
253405	US TREASURY	01/31/2011	2,130.98	✓14018	20110131REF
253414	US TREASURY	01/31/2011	8,682.21	✓14022	20110131REF
253415	US TREASURY	01/31/2011	6,652.82	✓14022	20110131REF
253416	US TREASURY	01/31/2011	203.57	✓14022	20110131REF
253417	US TREASURY	01/31/2011	1,055.17	✓14022	20110131REF
253418	US TREASURY	01/31/2011	485.57	✓14022	20110131REF

# Forum Goals

## Other Internal Controls:

- 1. Participants must withdraw from the van pool program after 60 days of inactivity.**
- 2. The van pool must maintain a van pool log to document, on a daily basis, which participants are using the van pool to commute to and from work.**
- 3. Owners/Operators of van pools must immediately notify agency Transit Subsidy Coordinators anytime passengers are added or deleted from a van pool list.**
- 4. The primary operator will provide an application to include a list of active participants to the agency parking transit offices. The application will include clear language defining the eligibility and program rules for van pools. It is the responsibility of the primary operator to keep the application updated, and to submit an updated list of participants each time information changes. This information must be provided within five business days of any changes. Failure to comply with the guidelines will render the vanpool ineligible to receive the transit benefit.**