



U.S. Department of  
Transportation  
Office of the Secretary  
of Transportation



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## **TRANSServe TRANSIT BENEFIT PROGRAM BULLETIN**

**Bulletin No:** TSB-2015-05  
**Date:** March 10, 2015  
**SUBJECT:** DOT HQ Parking and Transit Benefit (PTB) System Conversion

### **WHAT IS HAPPENING?**

The PTB System will be shutdown for system conversion.

### **WHY IS IT HAPPENING?**

TRANSServe is updating the internal PTB System server hardware and structure. TRANSServe is bringing new servers on line to ensure sustained connectivity and more capacity.

### **WHEN IS IT HAPPENING?**

March 13<sup>th</sup> 2015 at 6pm est thru March 16<sup>th</sup> 2015 6am est.

### **WHO WILL BE AFFECTED?**

All users of the TRANSServe PTB Systems are affected by the conversion.

### **WHAT ACTIONS DO YOU NEED TO TAKE?**

Complete all transactions prior to 6:00pm EST March 13<sup>th</sup> 2015.

**CONTACT:** If you have questions about this bulletin, or would like to know how your agency can eliminate paper applications by using the DOT HQ Parking Garage Online Application, please contact the Parking and Transit office at 202-366-1398 or email us at [parking.transitoffice@dot.gov](mailto:parking.transitoffice@dot.gov).