



TRANSIT BENEFIT PROGRAM BULLETIN

TRANServe ELECTRONIC FARE MEDIA – DEBIT CARD **ALERT**

Bulletin Number: TSB-2013-10

Date: April 18, 2013

SUBJECT: **Alert for TRANServe Customers who Ride Port Authority Transit Corporation (PATCO)**

PURPOSE: To notify Agency Points of Contact (POCs) that all DOT TRANServe Debit Card participants who ride Port Authority Transit Corporation (PATCO) should only use the branded TRANServe PATCO Freedom Card with the TRANServe Debit Card to fund all federal transit benefit program purchases. *This notification affects only those participants who ride PATCO.*

BACKGROUND: Use of the TRANServe Debit Card greatly reduces the risk of fraud, waste, and abuse for federal employees utilizing transit benefits. The federal transit benefit and parking funds cannot be co-mingled. TRANServe continues to work diligently around the nation with transit authorities, such as PATCO, that offer parking to ensure the appropriate use of the federal transit benefit.

INFORMATION: Beginning May 1, 2013, TRANServe Debit Card participants who ride PATCO must use the transit benefit via the branded TRANServe PATCO Freedom Card. Separate from parking, the TRANServe PATCO Freedom Card allows for unrestricted travel by TRANServe participants commuting from home to work to home. Instructions on how to obtain and place funds on TRANServe PATCO Freedom Card are as follows:

- Participants can get their TRANServe PATCO Freedom Card beginning May 1, 2013 at Broadway Station, 7:00am to 7:00pm or for the month of May Woodcrest FREEDOM Center, Tuesdays, 10:00am to 2:00pm and Thursdays, 4:00pm to 7:00pm.

- Participants can get their TRANServe PATCO Freedom Card free at the above locations. Participants will have to pay \$5 for replacement cards.
- Participants may:
 - only use the transit benefit via the TRANServe Debit Card with the TRANServe PATCO Freedom Card;
 - reload the TRANServe PATCO Freedom Card and/or sign up for auto replenishment on line at www.patcofreedom.org;
 - use their personal bankcard as a second form of payment to add funds to the TRANServe PATCO Freedom Card, if the transit benefit is exhausted prior to the end of the month; and
 - continue to use the non-TRANServe PATCO Freedom Card.

If you have any questions or concerns, please contact your transit benefit manager or the TRANServe Electronic Fare Media Team at 202-366-9244.