

## Participant’s Guide: Actions for National Park Service Transit Subsidy Recipients in the Automated System

After logging in to <https://transitapp.ost.dot.gov/index.cfm>, please see the section below corresponding to your required action. Note that a separate Quick Guide is available for help in registration with this system.

### *New Enrollments*

*(Note that you may click the help icon  at any time it is available for assistance.)*

1. After logging in, select “Transit Benefit Application”.
2. Click “Certify/Enroll” and Continue.
3. Agree to the transit subsidy program’s terms and conditions.
4. At “Reason for Certification”, select New Transit Benefit Participant.
5. You will be prompted to certify that you have completed your Transit Benefit Integrity Awareness training. Note that this is completed in DOI-Learn and the PDF completion certificate must be forwarded to your local transit coordinator. See [https://www.doi.gov/ofas/support\\_services/transportation\\_subsidy\\_recert](https://www.doi.gov/ofas/support_services/transportation_subsidy_recert) for additional help.
6. Select the method(s) of your commute.
7. Use “Length of Tour” to select whether you are Permanent, Temporary, or on Detail; Work Status is whether you are full-time, part-time, or an intern.
8. Use the commuting expense area to determine your monthly expenses, using your most common work schedule. This will determine your subsidy amount.
9. Enter the last four digits of your SSN.
10. Under “Common Identifier” enter the word **TRANSIT - USED TO ACTIVATE DEBIT CARD**. This will be used to activate your debit card, if one is required for your subsidy.
11. Ensure the correct bureau is selected under Agency/Mode and under Bureau.
12. Under Region, select the Major City, not your geographic area in which you commute. TIP: Washington, DC applies to Sterling as well and is simply under “DC”.
13. Use the “Select” choice to find your Cost Center. Can be provided by your program budget coordinator or found in your timesheet.
14. Use the “Select” choice in Functional Area. Can be provided by your program budget coordinator or found in your timesheet.
15. Use the “Select” choice in WBS. Can be provided by your program budget coordinator or found in your timesheet.
16. Enter both your work and home address information, this information is your physical location addresses. Where you commute to and from each day. P.O. boxes are not acceptable locations.
17. Use the “Select” choice to find your immediate supervisor. If your supervisor is not listed, you must ask them to complete registration in the system before you can submit your application.
18. Use the “Select” choice under Point of Contact to choose the transit coordinator corresponding to your region.

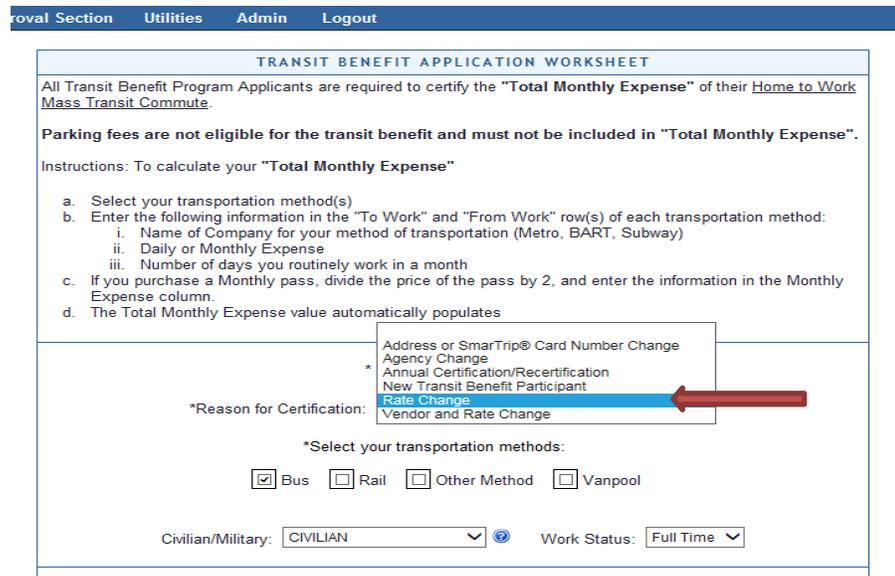
19. Use the “Select” choice under Local Coordinator to choose your local transit coordinator (the same person you selected in the previous step).
20. Those not using a Smart Trip Card, please enter N/A. DO NOT ENTER YOUR DEBIT CARD NUMBER.
21. In the Washington DC region where you commute using a registered (with WMATA) Smart Trip Card, carefully enter your Smart Trip card number, which must also be registered with WMATA in your legal name. Use the help icon  next to this box for examples on how to enter the number as it is critical that it be entered correctly to match the WMATA system.
22. You may use “Comment for Agency Approvers” for any additional information that you wish to provide that will be helpful to the approvers.
23. Click “Continue”. Your application will automatically route to your supervisor and the transit coordinators for approval, and then to DOT for processing.

## Changes to a Current Enrollment

(Note that you may click the help icon  at any time it is available for assistance.)

The steps to make any changes to your current transit benefit are the same as those for new enrollments, except for Steps 2 and 4.

- **For changes that affect your subsidy amount**, follow the same instructions as new enrollments, except for Step 4. You will still select “Certify/Enroll” in Step 2, but change Step 4 to “Rate Change”. If you are changing both the commuting method and the amount, Step 4 is “Vendor and Rate Change”. It is also not necessary to re-send your transit training PDF as long as you have already completed it this fiscal year.



Approval Section Utilities Admin Logout

**TRANSIT BENEFIT APPLICATION WORKSHEET**

All Transit Benefit Program Applicants are required to certify the “Total Monthly Expense” of their [Home to Work](#) [Mass Transit Commute](#).

**Parking fees are not eligible for the transit benefit and must not be included in “Total Monthly Expense”.**

Instructions: To calculate your “Total Monthly Expense”

- a. Select your transportation method(s)
- b. Enter the following information in the “To Work” and “From Work” row(s) of each transportation method:
  - i. Name of Company for your method of transportation (Metro, BART, Subway)
  - ii. Daily or Monthly Expense
  - iii. Number of days you routinely work in a month
- c. If you purchase a Monthly pass, divide the price of the pass by 2, and enter the information in the Monthly Expense column.
- d. The Total Monthly Expense value automatically populates

\*Reason for Certification: Address or SmartTrip® Card Number Change  
Agency Change  
Annual Certification/Recertification  
New Transit Benefit Participant  
**Rate Change**  
Vendor and Rate Change 

\*Select your transportation methods:

Bus  Rail  Other Method  Vanpool

Civilian/Military: CIVILIAN  Work Status: Full Time

- **For home address or Smart Trip changes** (not affecting your subsidy amount), you will log in and choose “Transit Subsidy Application”, and then “Address/Smart Trip Change”. You’ll see only a short form asking for your work and home addresses, as well as your Smart Trip information. Please complete all boxes, even if they are not the item that changed. Write “N/A” for the Smart Trip Card number if you do not use it for your commute. If you do use Smart Trip, please enter the card number carefully using the numeric portion only without spaces as shown

in the box below:

Type #1: 012345678 C3DW803 = **012345678**  
Type #2: C3DW017 0020 0001 5644 364 6 = **015644364**  
Type #3: GD1137 0167 0693 4564 7992 9601 = **01670693456479929601**

**WORK INFORMATION**

Work Address:

Work City:  Work State:  Work Zip:

**RESIDENCE INFORMATION**

Address:

Address 2:

City:  State:  Zip:

SmartTrip Card Number:

### Annual Re-Certification

(Note that you may click the help icon  at any time it is available for assistance.)

All enrolled participants are required to complete the re-certification process every October/November, regardless of when they applied. This is a federal government-wide requirement. The steps to re-certification are the same as those for new enrollments, except for Step 4. In Step 4 under “Reason for Certification”, please select “Annual Certification/Recertification”.

Approval SectionUtilitiesAdminLogout

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Instructions: To calculate your “Total Monthly Expense”

- Select your transportation method(s)
- Enter the following information in the “To Work” and “From Work” row(s) of each transportation method:
  - Name of Company for your method of transportation (Metro, BART, Subway)
  - Daily or Monthly Expense
  - Number of days you routinely work in a month
- If you purchase a Monthly pass, divide the price of the pass by 2, and enter the information in the Monthly Expense column.
- The Total Monthly Expense value automatically populates

\*Reason for Certification:  

\*Address or SmartTrip® Card Number Change  
Agency Change  
New Transit Benefit Participant  
Rate Change  
Vendor and Rate Change

I have completed the required Transit Benefit Integrity training for my Agency 

\*Select your transportation methods:

Bus  Rail  Other Method  Vanpool

Civilian/Military:   Work Status:

## ***Withdrawals***

*(Note that you may click the help icon  at any time it is available for assistance.)*

All participants must withdraw through the online transit system on cancellation of the subsidy or departure from National Park Service.

1. After logging in, select “Transit Benefit Application”.
2. Click “Withdraw from the Program” and Continue.
3. Enter the date you wish to be withdrawn from the program, whether immediate or at a future date.
4. Use the “Select” menus to choose both your supervisor and the local transit coordinator to be notified. You may also enter a comment for clarification purposes if necessary.
5. The cancellation will route for notification purposes to the transit coordinator(s) and DOT.
6. You must enroll as a new applicant if you wish to re-join the program at a later date.